



Festival Terms and Conditions of participation and attendance

Tickets

All Tickets are the property of the Festival and are not transferable save to those people for whom the tickets were purchased as part of a family booking.

Tickets cannot be exchanged or refunded after purchase.

Tickets may not be offered as a prize in a promotion or competition or transferred, lent or sold to any third party for profit or personal gain, as part of a hospitality or travel package or used for any other commercial purpose without the written consent of the Promoter. Tickets purchased from unauthorised sources, including from Internet touts or via Internet auction sites will be void and will not permit entry to the Venue.

The Festival Trustees reserve the right to alter or change the Festival programme, without prior notification. Refunds will not be issued should the programme be altered or if a particular artist does not appear, including headline acts.

Prohibited items

Items prohibited by the Festival Trustees shall not be brought to the Venue. This includes, during ticked events, the consumption of alcohol and soft drinks not purchased at the Festival site.

The Festival reserves the right to search all people and personal property upon entry to and while at a Festival venue. Glass items, candles, gas canisters, flares, knives, illegal substances, drugs, 'legal highs', laser equipment/pens, megaphones, nitrous oxide, animals, fireworks, smoke canisters, poles, banners or flags, drones and any items which in the absolute discretion of the Festival Trustees are considered to be a risk to the safety of the audience and/or affect the enjoyment of the audience and/or the running of the Festival are prohibited. Any prohibited items shall be confiscated without any liability on the Festival to return such items.

Attendance

Guests attending Festival events are asked to respect the venue, use the rubbish disposal facilities provided or take waste away to dispose of at home.

Festival attendees shall not offer or distribute (either free or for sale) within the Festival site any commercial product of any nature except where permission from the Festival Director has been granted in advance.

Admission to the Festival site is at the attendee's own risk. To the maximum extent permitted by law, the Festival excludes any liability for loss, injury or damage to persons or property in or around the Festival site before, during or after the Festival.

The Festival Trustees reserve the right to refuse admission to the Festival site or eject any person from the Festival site if, in their absolute discretion, an attendee may be a risk to the safety of the audience and/or affect the enjoyment of the audience and/or the running of a Festival event. For example, if the attendee refuses to be searched upon entering the Festival site or whilst at the Festival site, appears to be under the influence of drink and/or drugs and/or is acting aggressively or in possession of any prohibited item or fails to comply with any lawful instruction.

Media

Any equipment capable of recording (whether temporarily or permanently) or transmitting any audio-visual material for commercial use is prohibited except when authorised by the Festival Director. Mobile telephones are permitted but the use for such activities is prohibited save for personal non-commercial use. Photographic equipment is permitted provided that it is for personal non-commercial use only. In the event of any subsequent commercial use, the owner agrees to pay the Festival relevant legal and licence costs.

Dignity and respect

Smokers are asked to use the designated smoking area.

Attendees are asked to respect those living near the venue and minimise noise if leaving after 10pm.

Attendees must comply with instructions from the Festival Trustees and volunteers.

Attendees must not create Health and Safety issues for other attendees.

No barbecue equipment is to be brought into the Festival site.

Adults are reminded that there are areas of the Festival site, especially immediately in front of the stage and some bands or acts that may be inappropriate and may contain adult content. Any Adult is responsible entirely for the safety and welfare of any Infant and/or Child and/or Teenager in its party.

Other

If the Festival is cancelled, the Festival Trustees shall not be liable for any costs or expenses incurred including, but not limited to, accommodation or transport costs, or any direct or indirect losses or damage of whatever kind.

Adult attendees give their irrevocable and free of charge express consent to the use of their actual or simulated image in connection with the promotion of the Festival or any past or future festival in any media for any period.

All general terms and conditions above apply for all festival events, plus, where defined, specific terms and conditions for events may be applied.

Steyning Festival Trustees will review this Policy on a biennial basis.

These Terms and Conditions were last updated in January 2026